



# SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2022 Performance Review



SIERRA HEALTH-CARE OPTIONS, INC.™

## Executive Summary

Metrics	Oct-22	Nov-22	Dec-22	Average
Enrollment	49,084	49,116	48,946	49,048

Month	Inpatient All - LTACH, AIR, SNF, and OOA				
	Oct-22	Nov-22	Dec-22	Total	Average
Total Discharges	151	140	163	454	151
Total Discharges LOS	682	775	515	1,972	657
Average LOS	4.5	5.5	3.2	4.3	4.4

Out of Area, Hospital Rehabilitation and Skilled Nursing are excluded from this calculation.

Month	Inpatient Hospital Acute Only				
	Oct-22	Nov-22	Dec-22	Total	Average
Total Discharges	93	88	118	299	100
Total Discharges LOS	395	392	416	1,203	401
Average LOS	4.2	4.5	3.5	4.0	4.1

### Beddays by Facility Type

Facility Type	Oct-22	Nov-22	Dec-22	Total	Average
Hospital	395	392	501	1,288	429
Hospital Rehabilitation	0	0	6	6	2
Skilled Nursing	4	18	0	22	7
Out of Area	346	472	388	1,206	402

### Admits by Facility Type

Facility Type	Oct-22	Nov-22	Dec-22	Total	Average
Hospital	89	91	113	293	98
Hospital Rehabilitation	0	0	1	1	0
Skilled Nursing	1	1	0	2	1
Out of Area	54	69	44	167	56

### Readmits by Facility Type

Facility Type	Oct-22	Nov-22	Dec-22	Total	Average
Hospital	10	2	0	12	4
Hospital Rehabilitation	0	0	0	0	0
Skilled Nursing	0	0	0	0	0
Out of Area	1	0	0	1	0

### Average Length of Stay by Facility

Facility Type	Facility Name	Metrics			
		Oct-22	Nov-22	Dec-22	Total
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	4.6	3.3	4.0	4.0
	DESERT SPRINGS HOSPITAL MEDICAL CENTER	0.0	4.0	4.7	2.9
	HENDERSON HOSPITAL	4.0	2.5	2.0	2.8
	LAS VEGAS VAMC	1.0	0.0	0.0	0.3
	MIKE O CALLAGHAN FEDERAL HOSPITAL	1.0	11.0	0.0	4.0
	MOUNTAIN VIEW HOSPITAL	4.6	6.4	3.5	4.8
	NORTH VISTA HOSPITAL	1.0	0.0	1.5	0.8
	RENOWN REGIONAL MEDICAL CENTER	4.3	4.4	4.2	4.3
	SOUTHERN HILLS HOSPITAL	1.4	3.5	1.0	2.0
	SPRING VALLEY HOSPITAL	2.3	7.3	5.8	5.1
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	1.0	4.0	2.5	2.5
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	2.7	4.5	2.0	3.1
	SUMMERLIN HOSPITAL MEDICAL CTR	8.0	3.9	2.7	4.9
	SUNRISE HOSPITAL	2.3	4.8	1.5	2.9
	UNIVERSITY MEDICAL CENTER SO NV	6.5	0.0	3.0	3.2
	VALLEY HOSPITAL MEDICAL CTR	0.0	2.7	8.0	3.6
<b>Total</b>		<b>4.2</b>	<b>4.5</b>	<b>3.5</b>	<b>4.1</b>
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0.0	0.0	0.0	0.0
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	0.0	0.0	6.0	2.0
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	0.0	0.0	0.0	0.0
	<b>Total</b>	<b>0.0</b>	<b>0.0</b>	<b>6.0</b>	<b>2.0</b>
Skilled Nursing	HARMON HOSPITAL	0.0	0.0	0.0	0.0
	SANDSTONE SPRING VALLEY LLC	2.0	18.0	0.0	6.7
	TRELLIS CENTENNIAL	0.0	0.0	0.0	0.0
	<b>Total</b>	<b>2.0</b>	<b>18.0</b>	<b>0.0</b>	<b>6.7</b>
Out of Area	Out of Area	5.1	7.2	2.1	4.8
	<b>Total</b>	<b>5.1</b>	<b>7.2</b>	<b>2.1</b>	<b>4.8</b>

		Beddays by Facility				
Facility Type	Metrics					
	Facility Name	Oct-22	Nov-22	Dec-22	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	37	10	36	83	28
	DESERT SPRINGS HOSPITAL MEDICAL CENTER	7	4	14	25	8
	HENDERSON HOSPITAL	20	5	8	33	11
	LAS VEGAS VAMC	1	0	0	1	0
	MIKE O CALLAGHAN FEDERAL HOSPITAL	1	11	0	12	4
	MOUNTAIN VIEW HOSPITAL	32	51	72	155	52
	NORTH VISTA HOSPITAL	1	1	3	5	2
	RENOWN REGIONAL MEDICAL CENTER	146	186	224	556	185
	SOUTHERN HILLS HOSPITAL	7	14	2	23	8
	SPRING VALLEY HOSPITAL	9	22	23	54	18
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	2	16	15	33	11
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	24	9	22	55	18
	SUMMERLIN HOSPITAL MEDICAL CTR	88	31	27	146	49
	SUNRISE HOSPITAL	7	24	44	75	25
	UNIVERSITY MEDICAL CENTER SO NV	13	0	3	16	5
VALLEY HOSPITAL MEDICAL CTR	0	8	8	16	5	
	<b>Total</b>	<b>395</b>	<b>392</b>	<b>501</b>	<b>1,288</b>	<b>429</b>
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0	0	0	0	0
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	0	0	6	6	2
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	0	0	0	0	0
	<b>Total</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>2</b>
Skilled Nursing	HARMON HOSPITAL	0	0	0	0	0
	SANDSTONE SPRING VALLEY LLC	4	18	0	22	7
	TRELLIS CENTENNIAL	0	0	0	0	0
	<b>Total</b>	<b>4</b>	<b>18</b>	<b>0</b>	<b>22</b>	<b>7</b>
Out of Area	Out of Area	346	472	388	1,206	402
	<b>Total</b>	<b>346</b>	<b>472</b>	<b>388</b>	<b>1,206</b>	<b>402</b>

		Admits by Facility				
Facility Type	Metrics					
	Facility Name	Oct-22	Nov-22	Dec-22	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	7	3	9	19	6
	DESERT SPRINGS HOSPITAL MEDICAL CENTER	1	1	2	4	1
	HENDERSON HOSPITAL	5	2	4	11	4
	LAS VEGAS VAMC	1	0	0	1	0
	MIKE O CALLAGHAN FEDERAL HOSPITAL	1	1	0	2	1
	MOUNTAIN VIEW HOSPITAL	8	9	14	31	10
	NORTH VISTA HOSPITAL	1	1	1	3	1
	RENOWN REGIONAL MEDICAL CENTER	30	42	50	122	41
	SOUTHERN HILLS HOSPITAL	4	5	1	10	3
	SPRING VALLEY HOSPITAL	4	3	3	10	3
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	1	5	4	10	3
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	8	4	9	21	7
	SUMMERLIN HOSPITAL MEDICAL CTR	11	7	8	26	9
	SUNRISE HOSPITAL	3	5	5	13	4
	UNIVERSITY MEDICAL CENTER SO NV	4	0	1	5	2
VALLEY HOSPITAL MEDICAL CTR	0	3	2	5	2	
	<b>Total</b>	<b>89</b>	<b>91</b>	<b>113</b>	<b>293</b>	<b>98</b>
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0	0	0	0	0
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	0	0	1	1	0
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	0	0	0	0	0
	<b>Total</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>
Skilled Nursing	HARMON HOSPITAL	0	0	0	0	0
	SANDSTONE SPRING VALLEY LLC	1	1	0	2	1
	TRELLIS CENTENNIAL	0	0	0	0	0
	<b>Total</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>1</b>
Out of Area	Out of Area	54	69	44	167	56
	<b>Total</b>	<b>54</b>	<b>69</b>	<b>44</b>	<b>167</b>	<b>56</b>

		Readmits by Facility				
Facility Type	Metrics	Readmits				
	Facility Name	Oct-22	Nov-22	Dec-22	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0	0	0	0	0
	DESERT SPRINGS HOSPITAL MEDICAL CENTER	1	0	0	2	0
	HENDERSON HOSPITAL	0	0	0	1	0
	LAS VEGAS VAMC	0	0	0	0	0
	MIKE O CALLAGHAN FEDERAL HOSPITAL	0	0	0	0	0
	MOUNTAIN VIEW HOSPITAL	0	1	0	1	0
	NORTH VISTA HOSPITAL	0	0	0	0	0
	RENOWN REGIONAL MEDICAL CENTER	5	1	0	17	3
	SOUTHERN HILLS HOSPITAL	0	0	0	1	0
	SPRING VALLEY HOSPITAL	0	0	0	1	0
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0	0	0	0	0
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	0	0	0	0	0
	SUMMERLIN HOSPITAL MEDICAL CTR	4	0	0	19	3
	SUNRISE HOSPITAL	0	0	0	1	0

	UNIVERSITY MEDICAL CENTER SO NV	0	0	0	0	0
	VALLEY HOSPITAL MEDICAL CTR	0	0	0	1	0
	<b>Total</b>	<b>10</b>	<b>2</b>	<b>0</b>	<b>44</b>	<b>0</b>
Out of Area	Out of Area	1	0	0	14	2
	<b>Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>14</b>	<b>0</b>

		Readmits by Facility				
Facility Type	Metrics	Readmit Rate				
	Facility Name	Oct-22	Nov-22	Dec-22	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	DESERT SPRINGS HOSPITAL MEDICAL CENTER	100.0%	0.0%	0.0%	28.6%	28.6%
	HENDERSON HOSPITAL	0.0%	0.0%	0.0%	4.2%	4.2%
	LAS VEGAS VAMC	0.0%	0.0%	0.0%	0.0%	0.0%
	MIKE O CALLAGHAN FEDERAL HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%
	MOUNTAIN VIEW HOSPITAL	0.0%	11.1%	0.0%	2.3%	2.3%
	NORTH VISTA HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%
	RENOWN REGIONAL MEDICAL CENTER	16.7%	2.4%	0.0%	7.1%	7.1%
	SOUTHERN HILLS HOSPITAL	0.0%	0.0%	0.0%	4.3%	4.3%
	SPRING VALLEY HOSPITAL	0.0%	0.0%	0.0%	4.5%	4.5%
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0.0%	0.0%	0.0%	0.0%	0.0%
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	0.0%	0.0%	0.0%	0.0%	0.0%
	SUMMERLIN HOSPITAL MEDICAL CTR	36.4%	0.0%	0.0%	35.2%	35.2%
	SUNRISE HOSPITAL	0.0%	0.0%	0.0%	5.0%	5.0%
	UNIVERSITY MEDICAL CENTER SO NV	0.0%	0.0%	0.0%	0.0%	0.0%
VALLEY HOSPITAL MEDICAL CTR	0.0%	0.0%	0.0%	11.1%	11.1%	
	<b>Total</b>	<b>11.2%</b>	<b>2.2%</b>	<b>0.0%</b>	<b>7.7%</b>	<b>0.0%</b>
Out of Area	Out of Area	1.9%	0.0%	0.0%	4.2%	4.2%
	<b>Total</b>	<b>1.9%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>4.2%</b>	<b>0.0%</b>



# SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2022 Performance Review



SIERRA HEALTH-CARE OPTIONS, INC.™

## Utilization Summary

Outpatient Case Management					
Month	Oct-22	Nov-22	Dec-22	YTD	Average
New Cases	175	137	236	548	183
Accepted	117	88	169	374	125
Acceptance Rate	66.9%	64.2%	71.6%	68.2%	67.6%
Average Duration (closed only)	15.5	10.0	4.1	9.2	9.9

Inpatient Case Management					
Month	Oct-22	Nov-22	Dec-22	YTD	Average
Open End of Month	21	43	12	76	25
Cases opened in the month	144	161	158	463	154
Cases closed in the month	151	140	163	454	151
Denied Days	5	5	13	23	7.7
Average LOS	4.5	5.5	3.2	4.4	4.4
NICU Open at End of Month	1	0	0	1	0
NICU Cases opened in the month	4	0	4	8	3
NICU Cases closed in the month	4	0	3	7	2
NICU Average Legth of Stay	12.8	0.0	0.7	6.7	4.5

Authorizations					
Month	Oct-22	Nov-22	Dec-22	YTD	Average
Total services reviewed	3,058	2,862	2,525	8,445	2,815
Services Approved	2,849	2,773	2,461	8,083	2,694
Approval Rate	93.2%	96.9%	97.5%	95.7%	95.8%
Services Denied	209	89	64	362	121
Denied Charges	\$85,501	\$98,105	\$11,398	\$195,004	\$65,001
Denial Rate	6.8%	3.1%	2.5%	4.5%	4.2%

Denial Reason					
Metrics	Denied				
Denial Reason	Oct-22	Nov-22	Dec-22	YTD	Average
Non-covered service(s)	0	3	0	3	1
Not medically necessary	209	86	64	359	120
None	5	5	13	23	8

Turn Around Time					
Month	Oct-22	Nov-22	Dec-22	YTD	Average
2 or fewer days	673	575	527	1,775	592
2 or fewer Pct	65.3%	60.7%	62.4%	62.8%	62.8%
5 or fewer days	724	620	568	1,912	637
5 or fewer Pct	70.3%	65.4%	67.2%	67.6%	67.6%
15 or fewer Days	1,015	939	836	2,790	930
15 or fewer Pct	98.5%	99.1%	98.9%	98.8%	98.8%
Over 15 days	15	9	9	33	11
Over 15 days Pct	1.5%	0.9%	1.1%	1.2%	1.2%

Turn around time is the number of days between the case open date and case close date.

Stat					
Month	Oct-22	Nov-22	Dec-22	YTD	Average
Stat Request	780	639	695	2,114	705

Appeals					
Month	Oct-22	Nov-22	Dec-22	YTD	Average
Appeals 1st Level	1	1	5	7.0	2.3
Appeals 2nd Level	0	0	0	0.0	0.0
Appeals 3rd Level	0	0	0	0.0	0.0
Appeals Overturned	0	0	1	1.0	0.3
Appeals Upheld	2	0	5	7.0	2.3

Reviews					
Month	Oct-22	Nov-22	Dec-22	YTD	Average

Retros	0	3	0	3	1
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**Telephone Advise Nurse**

**Metrics**

Outcome description	Oct-22	Nov-22	Dec-22	YTD	Average
ER	0	0	1	1	0
Other	0	0	9	9	3
PCP	0	0	1	1	0
Self-Care/Home Care	0	0	1	1	0
Urgent Care	1	0	3	4	1



# SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

## 2022 Performance Review



SIERRA HEALTH-CARE OPTIONS, INC.<sup>®</sup>

### Bedday Summary

#### Acute Only

NOTE: Per K formula: Actual number / membership \* 12,000

Month	Oct-22	Nov-22	Dec-22	YTD
Membership	49,084	49,116	48,946	147,145
Beddays per K	160.6	187.4	208.6	185.6
Admits per K	34.0	37.4	38.0	36.5
Average LOS	4.1	5.2	3.2	4.2
Readmits per K	2.7	0.5	0.0	1.1
Readmit Rate	7.9%	1.3%	0.0%	3.1%

#### SHO

Month	Oct-22	Nov-22	Dec-22	YTD
Beddays per K	183.3	162.9	174.3	173.5
Admits per K	36.6	37.1	37.5	37.0
Average LOS	4.6	4.4	3.5	4.1
Readmits per K	2.0	1.0	0.0	1.0
Readmit Rate	5.4%	2.6%	0.0%	2.7%

#### SHL PPO

Month	Oct-22	Nov-22	Dec-22	YTD
Beddays per K	133.7	128.9	84.4	115.7
Admits per K	40.1	34.5	24.6	33.1
Average LOS	4.3	3.7	5.7	4.6
Readmits per K	3.0	0.9	0.6	1.5
Readmit Rate	7.4%	2.7%	2.3%	4.1%

This report includes: Place of service 21 Acute only with a status of "to be discharged" or discharged.